



## CASE STUDY

# Penetration Testing Services - (AMARU Strike)

**CUSTOMER:** Starshipit

**INDUSTRY:** Logistics

**SERVICES:** Penetration Testing Services - (AMARU Strike)

## STARSHIPIT

Starshipit is a shipping automation platform founded in New Zealand in 2014. Designed for retailers, it simplifies and streamlines fulfilment by integrating with leading carriers and ecommerce platforms.

Starshipit powers businesses to automate shipping workflows, reduce costs, and improve tracking. The platform enhances operational efficiency and supports scalable, customer-focused delivery experiences across domestic and international markets.

## THE CHALLENGE

Operating in the e-commerce and logistics sector, Starshipit requires strong security practices to ensure data protection and platform stability. The company processes large volumes of order, shipping, and customer data, making cybersecurity an absolute priority.

Under tight deadlines, which were outside of the annual testing cycle, Starshipit required penetration testing to meet the requirements of a major global online retailer. The retailer's stipulations were vague making it difficult to know the specifics of the testing required. Close communication and guidance was essential so that if any high risk vulnerabilities were found, they could be addressed immediately.

## The Challenges

- Finding a partner to conduct a penetration test to identify possible security vulnerabilities that could lead to data loss, service disruption and brand reputation damage.
- Finding a partner capable of delivering the penetration test within a tight timeframe outside of the annual cycle.
- Finding a partner able to interpret and advise on ambiguous testing requirements.

## The Outcomes

- The penetration test was conducted and submitted to their major retailer within the required timeframe. The report was accepted first time with no further questions asked.
- Starshipit's Engineering team has enhanced its cybersecurity skills through close collaboration with AMARU.
- Starshipit was impressed with AMARU's collaborative and structured working methodology and is now investigating using more of AMARU's services.

## THE SOLUTION

AMARU CREST-Approved Strike service successfully met all of Starshipit's needs:

- AMARU were fast moving and able to start the penetration test soon after agreement sign off.
- Thanks to its collaborative methodology and real-time chat operations, AMARU maintained close communication with the team, ensuring that any potential security issues were identified and resolved.
- AMARU'S personal approach meant that a security consultant took the time to advise Starshipit on a recommended penetration testing scope which would meet the requirements of the major global retailer requesting the test.
- AMARU employed skilled penetration testers, which was evident in the high quality of their tests and reports. Being based in Auckland, their Penetration Tester was able to come to Starshipit's site.
- Starshipit was impressed by AMARU's collaborative work culture and client commitment. AMARU provided a structured and engaging service, keeping the team informed about each step of the process in advance.



"We've used a few other security companies in the past, AMARU really stood out as having a great team culture and customer focus. They have a more personable and structured approach. Other companies just give you a report, but AMARU were far more involved and structured, telling you upfront what's going to be done."

**Shiv Odean-Engineering Lead**

AMARU PUBLIC

## About AMARU

AMARU is New Zealand's leading information security and compliance service provider, offering end-to-end managed cyber security services across Australia and New Zealand.

Contact us to find out how AMARU can boost your cyber security posture



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**AMARU**